



SUPPLEMENTAL HEALTH CARE INSURANCE REIMBURSEMENT OF MEDICAL EXPENSES

Which documents to submit to UNIQA?

Just send the reimbursement statement received from your UNSMIS, CAPS (ILO) or SHI (WHO) basic insurance. Please submit the statement only once even if it includes several family members.

A copy of the invoices must be added only in case of hospital treatments or if the insured has been admitted with a medical exclusion.

For natural medicine a medical prescription is also required.

How to submit your reimbursement requests?

1. Electronically on the site www.myuniqa.ch or on your smartphone via the myUniqa application
2. By email in pdf format to claims.gpafi@uniqa.ch
3. By post to the address shown at the bottom right.

Who to contact in case of questions about reimbursements or medical benefits?

Contact UNIQA at the following address:

Email: contact.gpafi@uniqa.ch

Telephone: +4122 718 63 30

Who to contact if you have questions about your coverage, your premiums, a change of address, bank account or coverage termination?

Contact GPAFI at the following address:

Email: gpafi@un.org

Phone +4122 917 99 99 dial 7

Download the app MyUniqa to photograph your invoices and send your reimbursement requests, to monitor the processing of your claims, display your virtual insurance card and access emergency numbers, find the authorized services providers closest to you, view or download your insurance certificate.



UNIQA

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