

## IMPORTANT – TRAVEL INFORMATION

### MEDICAL, TRAVEL AND SECURITY ASSISTANCE

#### WELCOME TO UNIQA ASSISTANCE

You have subscribed the PREMIUM extension of your complementary health insurance. This assistance and insurance program during your private trip covers any situation that you might encounter abroad. The purpose of this notice is to inform you about the benefits provided by UNIQA Assistance.



#### WHO ARE WE?


UNIQA Assistance has signed partnership with TSM Insurance Company, a recognised specialist in tailor-made solutions, provides you with assistance across the globe by relying on the AXA Assistance international medical network of more than 40,000 service providers.

From emergencies to daily support, we take care of, your health in case of illness or accident and of your safety and your well-being in the event of an incident whilst travelling.



#### HOW TO CONTACT US

A single number - 24/7 - shown on your membership card.

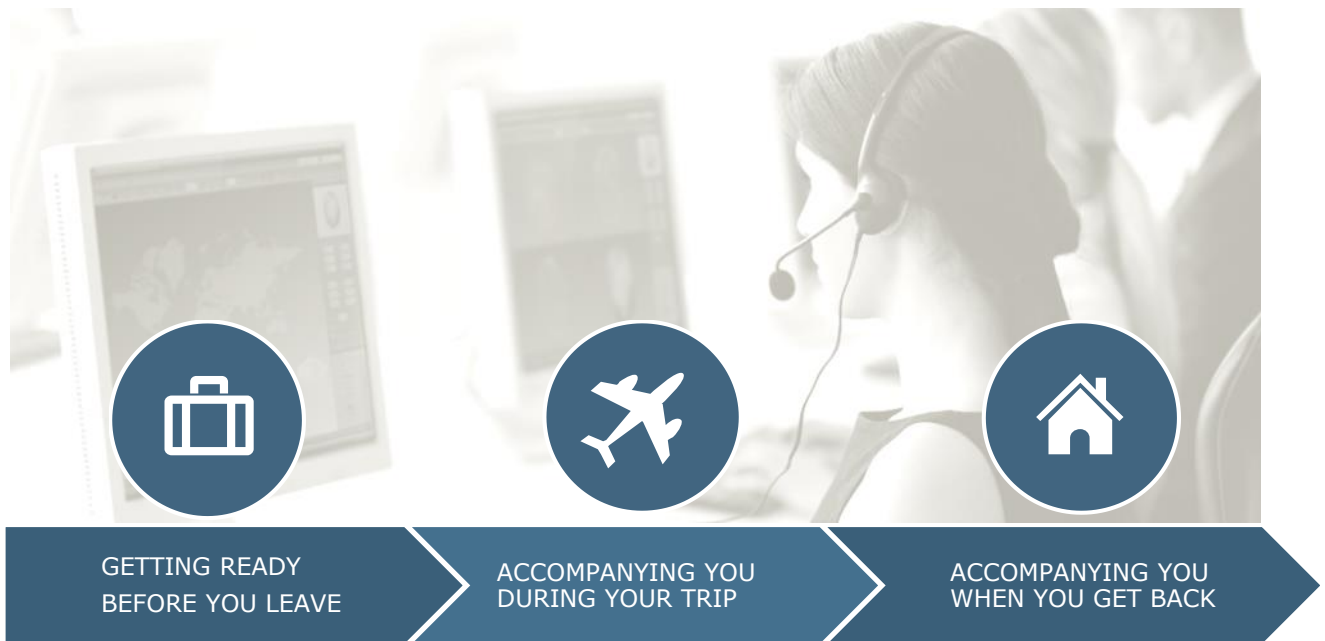
 <b>Carte d'assurance</b> Insurance card	<p>Remboursements et demandes de garanties/Claims and guarantee of hospitalization:</p> <p><b>UNIQA</b> Case Postale 1431 – CH-1227 Carouge Fax +41.22.718.63.63 - e-mail: contact.gpafi@uniqa.ch</p> <p>Information <b>+41.22.718.63.30</b></p> <p>Assistance 24/24 (Si vous avez souscrit cette option/if you have chosen this option) <b>+41.22.718.63.66</b></p> <p><i>Cette carte d'assurance ne peut tenir lieu de garantie vis-à-vis d'un tiers. This insurance card does not guarantee any third party payment.</i></p>
<p><b>Jean MODELE</b> Prénom NOM – Firstname NAME</p> <p><b>05.11.1960 - M</b> Date de naissance, sexe – DOB, Gender</p> <p><b>4001279.0</b> Numéro d'assuré – Insured Number</p> <p><a href="http://www.uniqa.ch">www.uniqa.ch</a></p>	



If you are unable to call yourself, your family, relatives, colleagues or the hospital can do so on your behalf.



Please read this document carefully and leave a copy of it at home so that your partner/family also knows how to help you in the event of an emergency. In our experience, relatives are often the first ones to be informed.

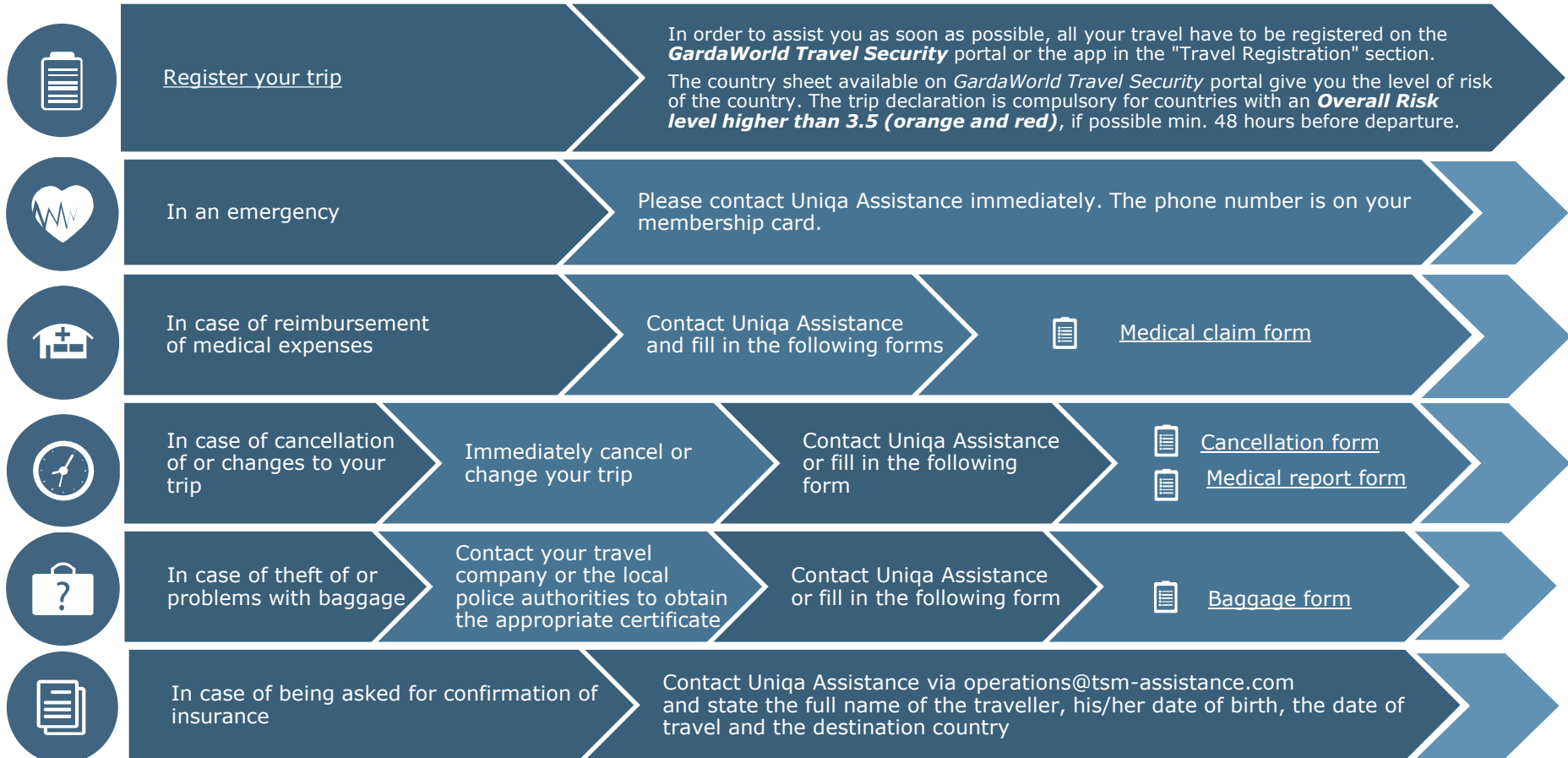


## OUR SERVICES

Via our assistance platform and online services you can:

- ✓ Get advice from an assistance advisor
- ✓ Obtain medical recommendations and security advice about your destination
- ✓ Monitor medical and security alert information in real time
- ✓ Obtain the location of medical structures recommended by our international network (doctors, clinics, dentists, hospitals etc.)
- ✓ Obtain the advice of a medical advisor and/or security expert
- ✓ Be assisted, accompanied and monitored at all times in the event of a medical emergency (hospitalisation, evacuation and repatriation) and in the event of crisis management
- ✓ Report a loss occurrence in the event of a travel incident (trip delayed/cancelled, baggage lost/delayed, reorganisation of trip)

## HOW TO USE OUR SERVICES





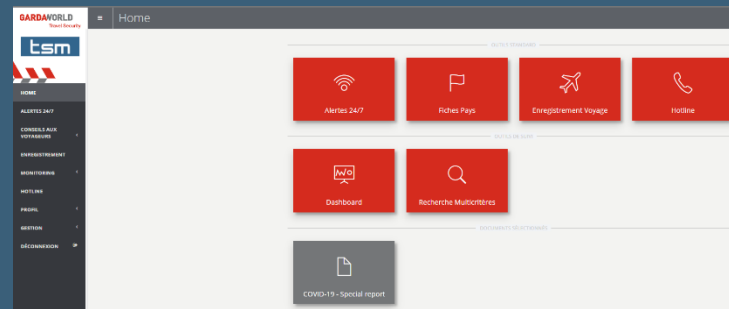
### DIGITAL PLATFORM

Uniqa Assistance provides access to the international security portal and allows an online declaration of your trip: [http://www.gpafi.org/files/e\\_gardaworld.pdf](http://www.gpafi.org/files/e_gardaworld.pdf)



Website: [GardaWorld Travel Security](http://www.gardaworld.com)

- General recommendations for travellers, health and security alerts
- **Registration of your trips**



Also available with a smartphone application:  
GardaWorld Travel Security app



*The data is not contractual. The insurance policy and general conditions prevail.*